

Crown Center Customer Service • Level 2 of the Crown Center Shops

Wheelchair, Stroller, and Locker Rentals

**All rentals are available for the convenience of Crown Center guests.
Management assumes no liability for use.**

Wheelchair Rental Details

Manual wheelchairs are available at Customer Service on a first-come, first-serve basis. Customer Service does not accept reservations for wheelchairs.

- Rental requires a \$50.00 refundable deposit, and we will need to make a copy of a valid photo ID (copy of ID, and credit card slip if applicable, are shredded after return of equipment).
- Wheelchair Specifications per manufacturer:
 - Seat Sizes: 20" and 24"
 - Folding footrests
 - Weight Capacity: 450 lb

Stroller Rental Details

Strollers are available at Customer Service on a first-come, first-serve basis. Customer Service does not accept reservations for strollers.

- Single strollers are a \$2.00 fee (cash only) and a \$25.00 refundable deposit (cash or card accepted).
- Double strollers are a \$4.00 fee (cash only) and \$50.00 refundable deposit (cash or card accepted).
- We will need to make a copy of a valid photo ID (copy of ID, and credit card slip if applicable, are shredded after return of equipment).
- Stroller types available:
 - Single Toddler (Seat features lap belt)
 - Double Toddler (Seats feature lap belts)
 - Single Infant (These strollers will require a customer provided car seat.)

Locker Rental Details

Lockers for customer use are near Customer Service and are available for storage of personal belongings while customers are visiting Crown Center. Customer Service does not accept reservations for lockers

- Customers may obtain a locker key at Crown Center Customer Service with a \$5.00 deposit, phone number, and we will need to make a copy of a valid photo ID (copy of ID, and credit card slip if applicable, are shredded after return of equipment).
- Locker key must be returned at least 30 minutes before the close of each day. Failure to do so will result in the loss of deposit.
- Overnight storage is not allowed, and items will be removed by security.
 - To claim recovered property, key must be returned to Customer Service in exchange for a claim ticket to present to Crown Center security.
- Storing food and other perishable items is forbidden.
- Loss of key will result in a \$5.00 service fee.
- Locker size:
 - 28" x 14" x 21"